OUR INVESTMENT PROPOSITION

KLCCP STAPLED GROUP

REVENUE (2019: RM1.4 bil)

RM1.2 bil

PROFIT FOR THE YEAR (2019: RM0.9 bil)

RM0.5 bil

(2019: RM15.9 bil)

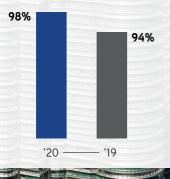
NET ASSET VALUE PER STAPLED SECURITY (2019: RM7.32)

RM7.21

DISTRIBUTION PER STAPLED SECURITY (2019: 38.0 Sen)

30.0 Sen

PAYOUT RATIO



BUSINESS HIGHLIGHTS

TRIPLE NET LEASE (TNL) EXTENSION for PETRONAS Twin Towers and Menara 3 PETRONAS for a further term of $15\,\text{vears}$

BROUGHT ONBOARD

40 **NEW RETAIL TENANTS** many of which are first stand-alone stores in Malaysia and exclusive to Suria KLCC

87%

HOTEL GUEST SATISFACTION SCORE for bespoke hotel experiences

PILOT LAUNCH OF

97%

RETAIL OCCUPANCY (2019: 99%)

100%

TICKETLESS AND CASHLESS PAYMENT at North West Development (NWD) car park

Integrated Building Command Centre (IBCC) to manage our facilities in real time and leverage on the power of data

SUSTAINABILITY

68% ELIMINATION OF SINGLE-USE PLASTIC IN HOTEL OPERATIONS (2019: 65%)

RM3.3 mil

AND DEVELOPMENT

(2019: RM1.8 mil)

SPENT ON STAFF LEARNING

Zero FATALITY (2019: Zero) 0.13 LOST TIME INJURY FREQUENCY (LTIF) (2019: 0.78)

100% PARTICIPATION OF EMPLOYEES ON E-LEARNING PLATFORM

74%

CUSTOMER

64% EMPLOYEE SATISFACTION SCORE (2019: 62%)

RM95.3 mil

SPENT ON COMMUNITY INVESTMENT AND RETAIL TENANT ASSISTANCE (2019: RM2.0 mil) (2019: 76%) 4**3%**

SATISFACTION SCORE

WOMEN DIRECTORS ON BOARDS (2019: 29%)

ATTAINED Anti-Bribery Management System (ABMS) ISO 37001:2016 Certification for KLCCP, KLCCRM, KLCCUH and KPM