

OUR INVESTMENT PROPOSITION

BUSINESS HIGHLIGHTS

TRIPLE NET LEASE (TNL) EXTENSION

for PETRONAS Twin Towers and Menara 3 PETRONAS for a further term of

15 years

BROUGHT ONBOARD

40 NEW RETAIL TENANTS

many of which are first stand-alone stores in Malaysia and exclusive to Suria KLCC

97%

RETAIL OCCUPANCY
(2019: 99%)

87%

HOTEL GUEST SATISFACTION SCORE

for bespoke hotel experiences

100%

TICKETLESS AND CASHLESS

PAYMENT at North West Development (NWD) car park

PILOT LAUNCH OF

Integrated Building Command Centre (IBCC)

to manage our facilities in real time and leverage on the power of data

SUSTAINABILITY

68%

ELIMINATION OF SINGLE-USE PLASTIC IN HOTEL OPERATIONS
(2019: 65%)

Zero

FATALITY
(2019: Zero)

0.13

LOST TIME INJURY FREQUENCY (LTIF)
(2019: 0.78)

RM3.3 mil

SPENT ON STAFF LEARNING AND DEVELOPMENT
(2019: RM1.8 mil)

100%

PARTICIPATION OF EMPLOYEES ON E-LEARNING PLATFORM

64%

EMPLOYEE SATISFACTION SCORE
(2019: 62%)

74%

CUSTOMER SATISFACTION SCORE
(2019: 76%)

RM95.3 mil

SPENT ON COMMUNITY INVESTMENT AND RETAIL TENANT ASSISTANCE
(2019: RM2.0 mil)

43%

WOMEN DIRECTORS ON BOARDS
(2019: 29%)

ATTAINED

Anti-Bribery Management System (ABMS) ISO 37001:2016 Certification

for KLCCP, KLCCRM, KLCCUH and KPM

KLCCP STAPLED GROUP

REVENUE

(2019: RM1.4 bil)

RM1.2 bil

PROFIT FOR THE YEAR

(2019: RM0.9 bil)

RM0.5 bil

PROPERTY VALUE

(2019: RM15.9 bil)

RM15.7 bil

NET ASSET VALUE PER STAPLED SECURITY

(2019: RM7.32)

RM7.21

DISTRIBUTION PER STAPLED SECURITY

(2019: 38.0 Sen)

30.0 Sen

PAYOUT RATIO

98%



94%

'20 — '19